



Finger Lakes Performing Provider System (FLPPS) Compliance Hotline

All employees, contracted personnel, and agents of HCR are responsible to report any suspected instances of suspected or known noncompliance related to the FLPPS to their immediate supervisor, or the Compliance Officer at HCR. Reports may be made anonymously without fear of retaliation or retribution. Failure to report known noncompliance or making reports which are not in good faith will be grounds for disciplinary action, up to and including termination.

Reporting Procedure

Any person who witnesses, learns of, or is asked to participate in any activities that are potentially in violation of the FLPPS Corporate Compliance Program, must contact the Compliance Officer or immediate supervisor at HCR. Upon receipt of a question or concern, the HCR Compliance Officer will notify the FLPPS.

Reports may also be made by calling the FLPPS Compliance Hotline at (1-844-775-3545), or by emailing information to the Compliance Officer compliance@flpps.org.

NOTE: This is not the HCR Hotline number. This number is used only for concerns with activities related to the Finger Lakes Performing Provider System activities.